



ILLINOIS

Pat Quinn, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Malcolm Weems, Director

7 December 2011

The Honorable Pat Quinn
Governor of the State of Illinois
207 State House
Springfield, IL 62706

Dear Governor Quinn:

I am pleased to present this report to you on the achievements of the State Use Program for Fiscal Year 2009 and its positive impact on the lives of our citizens with disabilities.

In Fiscal Year 2009, the State Use Program accounted for more than \$29 million in contracts between Community Rehabilitation Facilities and State agencies for products and services. The program helped provide training, employment and greater independence for 2,278 disabled individuals and supplied them with 734,221 hours of work.

With continued support of this program, the number of disabled individuals with long-term employment and increased economic stability will grow, minimizing their need for public assistance and entitlement benefits.

The State Use Program is truly a win-win investment for the State of Illinois - providing job opportunities and greater independence for its disabled citizens while benefiting State agencies with quality goods and services at fair market prices.

Sincerely,

A handwritten signature in black ink, appearing to read "Malcolm Weems", is written over a horizontal line.

Malcolm Weems
Acting Director

The State Use Program

The State Use Program began in 1983 when the Illinois Purchasing Act was amended to allow the State to contract with qualified Community Rehabilitation Facilities (CRFs) without going through a competitive bidding process.

Community Rehabilitation Facilities, sometimes referred to as sheltered workshops, provide employment opportunities for severely disabled individuals, allowing them the opportunity to find meaningful employment and job training.

Through Central Management Services (CMS), State agency procurement needs are matched to the capabilities of a CRF, providing long-term employment opportunities for those unable to engage in normal competitive employment.

All State of Illinois agencies participating in this program are assured of high quality products and services, on-time delivery, payment of fair market price and a central point of contact for assistance. All contracts are independently reviewed, evaluated and approved by the State Use Committee to ensure the best quality and pricing available.

The State Use Regional coordinators, along with the procurement experts in the Bureau of Strategic Sourcing (BOSS), have worked directly with the CRFs to provide business opportunities for the disabled citizens of Illinois.

Today, the CRFs offer services ranging from janitorial, document shredding, microfilming, printing and data entry to rest area maintenance, carpet cleaning and laundry services. They also produce needed commodities such as soap, pillows, desk pad calendars, trash can liners, license plates and laser printer cartridges.

Benefits of the Program

First and foremost, individuals with disabilities benefit from this program. They are afforded meaningful long-term employment opportunities, marketable job skills, and a greater chance for economic independence. In expanding their scope of experience and enhancing their abilities, some disabled employees are able to take on new assignments at increasingly higher levels of difficulty, which prepares them for a wider variety of jobs either within or outside of the Rehabilitation Facility. In Fiscal Year 2009, **60 Community Rehabilitation Facilities were awarded contracts** with State agencies through the State Use Program, **employing 2,278 disabled individuals**.

The State of Illinois benefits by receiving high-quality goods and services for fair market prices in long-term contracts. With no competitive bidding process required for State Use contracts with qualified CRFs, the State experiences reduced administrative costs as well. In Fiscal Year 2009, the **State awarded 255 such contracts**.

Providing disabled citizens with opportunities for economic independence enables them to become taxpayers and reduces their need for public assistance and entitlements benefits.

Community Rehabilitation Facilities

To qualify to participate in the State Use Program, a CRF must meet the following guidelines:

- Comply with Illinois law governing private not-for-profit organizations.
- Be certified as a sheltered workshop by the Wage and Hour Division of the U.S. Government.
- Meet the Illinois Department of Rehabilitation Services Just Standards for a rehabilitation facility.
- Have a completed Bidders Application on file with the Department of Central Management Services.
- Meet the bid specifications or the needs of the purchasing agency.
- Set a fair market price.
- Report quarterly of any contracts with State agencies.

In Fiscal Year 2009, there were **102 registered Community Rehabilitation Facilities** in Illinois.

Community Rehabilitation Facilities

Northern Region

Abilities Center	Rockford
Abilities Plus	Kewanee
Achievement Industries	Monmouth
Ada S. McKinley	Chicago
ARC Industries	Rock Island
Aspire of Illinois	Bellwood
Assn. for Individual Development	Aurora
Avenues to Independence	Wheeling
Bridgeway Training Services	Galesburg
Cass County Mental Health Center	Beardstown
Chicago Assn. for Retarded Citizens	Chicago
Chicago Lighthouse for the Blind	Chicago
Clearbrook	Rolling Meadows
Community Workshop & Training Center	Peoria
Cornerstone Services	Joliet
Countryside Association	Palatine
CRC Industries	Quincy
Developmental Services Center	Champaign
DeWitt County Human Resource Center	Clinton
Easter Seals Reaching for Adulthood	Oak Park
El Valor	Chicago
Fulton County Rehabilitation Center	Canton
Futures Unlimited	Pontiac
Gateway Services	Princeton
Glenkirk Vocational Training Center	Northbrook
Goodwill Industries of Central Illinois	Peoria
Goodwill Industries	Chicago
Habilitative Systems	Chicago
Hancock County Industries	Carthage
Helping Hand and Rehabilitation Center	LaGrange
Hope Industries	Rockford
Horizon Industries	Peru
Illinois Growth Enterprises	Rockford
Illinois Valley Industries	Morris
Jan Tech	Chicago
Jewish Vocational Service	Chicago
Kankakee County Training Center	Bradley
Knox Co. Council for Dev. Disabilities	Galesburg
Kreider Services	Dixon
Lambs Farm	Libertyville
Lester and Rosalie Anixter Center	Chicago
Logan-Mason Rehabilitation Center	Lincoln
Malcolm Eaton Enterprises	Freeport
Northpointe Resources	Zion
NTSW	Skokie
O.H. Industries	Sycamore
Oak/Leyden Developmental Services	Oak Park
Occupational Development Center	Normal
Opportunities, Inc.	Highland Park
PARC	Chicago
Pioneer Center of McHenry County	McHenry
Ray Graham Association	Elmhurst

Sequin Services
Sertoma Centre
SHORE Training Center
Southstar Services
Southwest Community Services
Spectrum Vocational Services
St. Colletta's of Illinois
Streator Unlimited
TCRC
The Workshop
Thresholds Rehabilitation Industries
Thresholds Rehabilitation Industries
Transitions NFP
Trilogy, Inc.
Trinity Services
Victor C. Neumann Assn.
Village of Progress
WorkSource

Cicero
Alsip
Morton Grove
Chicago Heights
Tinley Park
Downers Grove
Tinley Park
Streator
Tremont
Galena
Chicago
St. Anne
Rock Island
Chicago
Joliet
Chicago
Oregon
Danville

Southern Region

ARC Community Support Systems
Career Development Center
CCAR Industries
Challenge Unlimited
Charleston Transitional Facility
Christian County Mental Health Assn.
Clay County Rehabilitation Center
Coleman Tri-County Services
Community Link
Elm City Rehabilitation Center
FAYCO Enterprises
Five Star Industries
Franklin-Williamson Human Services
Human Resources Ctr. Edgar/Clark Cos.
Human Support Services
Human Service Ctr. Southern Metro East
Illinois Valley Rehabilitation Center
Kaskaskia Workshop, Inc.
Land of Lincoln Goodwill
Lawrence Crawford Assn. Exceptional Citizens
Macon Resources
M.A.P. Training Center
Moultrie County Beacon
New Opportunities
R.A.V.E. Inc.
S.A.V.E. Inc.
Shelby County Community Services
SPARC Vocational Services
START, Inc.
TRADE Industries
UCP of Land of Lincoln
Wabash Area Vocational Enterprises

Teutopolis
Fairfield
Charleston
Alton
Charleston
Taylorville
Flora
Shawneetown
Breese
Jacksonville
Vandalia
DuQuoin
West Frankfort
Paris
Waterloo
Red Bud
Gillespie
Centralia
Springfield
Robinson
Decatur
Karnak
Sullivan
Madison
Anna
Belleville
Shelbyville
Springfield
Murphysboro
McLeansboro
Springfield
Mt. Carmel

High-Dollar State Use Contracts for FY09

<u>Contract</u>	<u>Vendor</u>	<u>Value</u>
License Plates	Macon Resources	\$4,147,490
Data Entry	Bridgeway Training Services	\$2,223,045
Toilet Tissue	Malcolm Eaton Enterprises	\$1,711,519
Trash Can Liners	Shelby Co. Community Services	\$1,372,455
Baking Mixes	Human Resources Center	\$1,367,055
Laser Cartridges	Thresholds Industries	\$1,316,026

State Use Revenue Summary

State agencies spent **\$29,304,114** in State Use contracts in Fiscal Year 2009.

	<u>Northern</u>	<u>Southern</u>
FY09	\$16,093,962	\$13,210,152

Employment Opportunities

The primary objective of the CMS State Use Program is to develop employment opportunities for citizens with disabilities by establishing contracts with CRPs for goods and services. There were **2,278 jobs** created for citizens with disabilities through these State contracts during Fiscal Year 2009.

	<u>Northern</u>	<u>Southern</u>
FY09	1,276	1,002

Client Hours Worked

Many disabled Illinoisans have been afforded the opportunity to gain meaningful employment through the State Use Program. In FY 2009, Community Rehabilitation Facilities have provided **734,221 hours of work** for these individuals.

	<u>Northern</u>	<u>Southern</u>
FY09	482,419	251,802

State Use Contracts Awarded

In FY2009, **255 contracts** were awarded.

	<u>Northern</u>	<u>Southern</u>
FY09	166	89